



Our ref: BC/FKY
8th May 2019

Dear Parent

SCHOOL UNIFORM

We are excited to let you know that we have managed to source a new school uniform on-line provider called Mapac. They will be taking over holding our stock as and when we run out of uniform at school. This will mean that there will be an interim period where some sizes will be available from school but other sizes will be available from the new provider.

This will make ordering uniform much easier for you with many other benefits such as:-

- Free 'delivery to school' option is available, if required, during term time only and is switched off ahead of the summer holiday and only resumed when schools go back in September. (Delivery to home under £50 is £3.95). Orders arrive into school usually on a Friday and are pre-named/bagged per child.
- A dedicated telephone ordering and Customer Service team for those who would rather speak to a human-being to place an order, if you need advice, or have a query. They will manage the stock holding on schools behalf.
- Mapac Parent Online is fully supported by their amazing team of professionals, from sales, to processing and customer service.
- One stop shop for all your uniform needs.

We are also introducing a logoed polo shirt from September which can be purchased from Mapac. We would urge you to have at least one of these for school events, such as trips, so that if your child takes their sweater/cardi off they are easily identified.

Any sizes that are not on the Mapac website will be available through school via school money /shop. The Mapac link is <https://www.mapac.com/education/parents/uniform/hillwestprimaryb744ld> and this is also located on our website.

Yours Sincerely



Dr Beth Clarke
Head Teacher



Official Uniform Supplier for Hill West Primary School

Welcome to Mapac! We are delighted to be working with your school who have entrusted us with providing your children's school uniform.

1. HOW TO ORDER

- Visit www.mapac.com/education/parents or search online for 'Mapac find your school'.
- Once on your dedicated school page, simply add everything you need to your basket, register (if you haven't already) and then check out. (See the 3 steps below)



IF THE SIZE OR PRODUCT ISN'T SHOWING AVAILABLE TO ORDER YOU WILL FIND THAT SCHOOL STILL HAVE STOCK.

2. ORDERING GUIDE

Our aim is that all orders are sent out within 10 working days. During the busy summer period, it can take a little longer, so please allow us some extra time to get your order to you.

During term time

Delivery Options	Delivery Charge
Delivery to your school (this service will not operate during any school holiday this includes the 6 week summer holiday – cut off date is 14th June 2019 for last delivery in to school 28th June)	Free
Delivery to your home	Free - over £50 £3.95 - under £50

- If using Option 'Delivery to your school', please note child's name/class in 'Special Instructions'.

Summer Break **** To receive your order before the start of term ****

Order Deadline	Delivery Option	Delivery Charge
2nd August 2019	Delivery to your home	Free - over £50 £3.95 - under £50

If you have any queries, please do not hesitate to call or email us. We are happy to help!